

solution



Process Support

Tap into decades of connectivity expertise at every step of your cabling project and reduce your overall risk and expense.



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Custom Cable can support your process wherever you have a need: preemptive prototyping, insightful project management, careful documentation, custom testing, code violation correction, or ongoing support services.

Custom Cable advantage

Prototyping

- ✓ Prototyping helps us reveal and overcome design and/or quality issues before full production runs take place. We can build an original, full-scale working model of a new assembly or harness, or reconfiguration of an existing product in order to test various aspects of a cable design.
- ✓ Our technical services department and engineering team apply years of custom assembly configuration and design experience, working with you to bring sound assembly concepts through material procurement, production, and quality assurance.

Project management

- ✓ We assign a lead project engineer, someone with vision and experience beyond the project at hand. The same engineer that is in charge of the design of your solution will manage it throughout the entire installation process.
- ✓ We focus on ensuring your project is completed with maximum efficiency in labor, materials and scheduling.

- ✓ We invest in our people, helping them develop and retain exceptional project management skills. Our staff includes Registered Communications Distribution Designers (RCDD). RCDD certification is one of the most prominent credentials in structured cabling. A large component of this certification is the candidate's ability to plan a project and execute to the plan.

Documentation

- ✓ We provide you with a solid, dependable and transparent communications infrastructure that allows you to focus on the deployment of technologies. In the future, proper documentation will help you troubleshoot and accommodate moves or changes.
- ✓ We provide a circuit-by-circuit report on the performance of your cabling system, available electronically or in print—so you know the integrity of each circuit.
- ✓ Custom Cable CAD capabilities can facilitate all levels of documentation. We will provide as-built drawings on floor plans you provide us.

Testing

- ✓ We can provide testing and results in a format most advantageous to you and your end user.

Code compliance

- ☑ Our Registered Communications Distribution Designers (RCDDs) are trained and certified to determine compliance to codes. We can audit an installation, whether it is ours or not, and determine code compliance. If we find violations, our staff is prepared to correct the situation. To Custom Cable, code compliance is non-negotiable.

Ongoing support

- ☑ Your Custom Cable-installed structured cabling system will provide you with many years of worry-free performance backed by our three-year warranty.
- ☑ To support you as your business changes, our service department will respond quickly to your request for additions, moves, or changes to your cabling system. We can also tailor a long-term service agreement to specifically comply with your unique requirements.

Considerations

Even the smallest projects can become complex. Effective project management takes the guesswork out of the tasks and sequences that must occur to complete a project. Careful planning uncovers important tasks that otherwise might be overlooked. It also reduces, and even eliminates the “last minute” oversights that have the largest impacts on project efficiency and timeliness. Expenses such as overtime, expedited shipping and fees for rework can be eliminated or dramatically reduced, also creating savings.